

SCHOOL COMMUNITY RESOURCE GUIDE

FROM THE OFFICE OF COUNCIL MEMBER ALISON ALTER



Council Member Alison Alter is proud to represent District 10 on the Austin City Council. The District 10 office is here to help you navigate the pandemic and access the information and resources you and your family may need. You can click each underlined link or phrase to go directly to the hyperlinked website.

We want to hear from you! If you have questions, comments, concerns or ideas about city initiatives or policy issues, please contact us.

Phone: 512-978-2110

Email: District10@austintexas.gov

**Mailing Address: P.O. Box 1088
Austin, TX 78767**

Stay in the loop by signing up for the District 10 newsletter at bit.ly/2nOlnqC.

COVID-19 Resources and Information

- Visit AustinTexas.gov/Covid19 to find all City resources and information on COVID-19. This website includes dashboards with the latest testing data in Travis County.
- TESTING: Need COVID testing? Go to austintexas.gov/covid-testinfo to learn about drive thru, in home, or neighborhood center testing.



- Do you need help covering rent due to COVID-19? Applications are now open for the City of Austin Relief of Emergency Needs for Tenants (RENT) Assistance Program! Find eligibility details at austintexas.gov/rent.
- Want to help others through the pandemic? Visit the [How to Help Campaign website](#) to learn more!

Find Personal Protective Equipment (PPE)

Do you or your organization need helping finding masks, gloves, hand sanitizer, and other personal protective equipment? Reach out to my Chief of Staff at Kurt.Cadena-Mitchell@austintexas.gov to receive help accessing PPE. The City of Austin is also partnering with local organizations to conduct PPE distribution events for folks who cannot afford to buy PPE. Please check austintexas.gov/PPE for upcoming events and PPE sites.

At-Home Fun and Learning

Below, find some fun educational opportunities and virtual tours that families can access from home. Parents/Guardians may wish to review content for age appropriateness first. Click the underlined phrases to go directly to the websites

- [PBS Online Learning](#)
- [Blanton Museum From Home](#)
- [The Contemporary Austin From Home](#)
- [The Bullock Museum Online](#)
- [O. Henry Museum Tour](#)
- [Elizabet Ney SUFFRAGE NOW: A 19th Amendment Centennial Exhibition](#)
- [Zilker Botanical Garden Tour \(English\)](#)
- [Zilker Botanical Garden Tour \(Spanish\)](#)
- [Austin City Hall Tour](#)
- [Austin's Seaholm EcoDistrict Tour](#)
- [City Hall Artwork Virtual Gallery](#)
- [Vote For Your Favorite City Hall Artwork!](#)
- [Art In Public Places Collection](#)

Austin 3-1-1 and Other Useful Resources

The [Austin 3-1-1 smartphone app](#) allows users to report potholes, graffiti, loose dogs, and much more with just a few clicks. If apps aren't your thing, dial 3-1-1 to talk to a friendly and knowledgeable City of Austin ambassador. 3-1-1 ambassadors are always ready to assist with any issue you may have regarding City of Austin departments or services, answer questions, or take reports. Dial 3-1-1 or 512-974-2000.

- **[AustinPD](#)**: find station locations, crime prevention information and news updates. Users also can send anonymous tips and file certain reports via the app.
- **[Austin Energy Outage Map](#)**: To view or report power outages in your areas, go to [the online AE outage map](#). You also can register to report outages and get phone alerts by texting REG to 287846.
- **[Austin Resource Recovery My Schedule Tool](#)**: Visit the [ARR website](#) to view your curbside collection calendar and sign up for alerts.
- **[Austin Virtual Public Library](#)**: Search for library materials, place holds, renew checkouts and view your account information.

Internet Access

The Digital Empowerment Community of Austin (DECA) is a network of non-profits, educational institutions, and other stakeholders working together to improve our community's ability to participate in digital society, making a more digitally inclusive Austin. If you need assistance with internet access, information on free/low-cost options, and available waivers or discounts please call the District 10 office at 512-978-2110. Online information can be found on the [DECA Community Resources page](#).